LIFE LAUNCH GRADUATION PROCESS

Once a team has successfully completed the program for 12 months, they are ready to graduate! "Successfully completed" does not mean completed perfectly; rather, it means that the team has stayed the course in the bigger picture through the ups and downs of the mentorship process.

Once a team graduates, they are no longer formally in the Life Launch program, but are encouraged to maintain their relationship in some capacity even though it will often look different.

- **Prior to graduation,** the Life Launch Program Manager will give each member of the team a 12-month survey about their experience with Life Launch. This includes (but is not limited to):
 - what they liked or did not like about Life Launch
 - Ways that Life Launch impacted them
 - Ways their program manager supported them well
 - Ways they did not feel supported by their program manager
- The graduation survey is a great way for the program manager to ask for **valuable feedback** and identify areas that need improvement as well as be encouraged in things he or she is doing well.
- For graduation, our Life Launch mentor teams along with their program manager enjoy a **free meal at Charleston's**. This is a great time for the team to celebrate each other and look back on what they have accomplished. It is way to both recognize the mentors as well as the mentee. This is very important because in Life Launch we believe in caring for and supporting both our volunteers and our clients. Stand In The Gap has a longstanding partnership with Charleston's which is why we are able to have all our LL graduation meals there for free.
- Ask the time what their **12 month High and Lows** are to start with.