LIFE LAUNCH MENTOR TRAINING MANUAL











Young adult client 2+ volunteers

Weekly communication

3+ hours per month

One year commitment Changed lives

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TRAINING OUTLINE

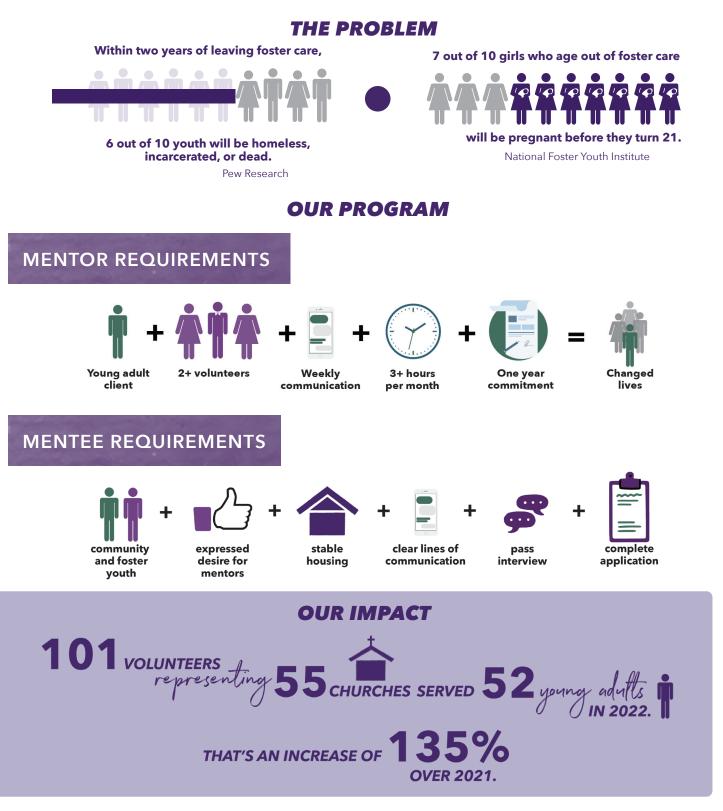
The goal of this training is to invite you into the story of how the Gospel calls, compels, and equips us to serve the modern day orphan, to clearly define the role of mentor, and equip you with the initial tools and insights you will need on your journey of becoming a great mentor in the Life Launch program.

DAY'STRAIN

- o Overview of Life Launch
- o The Gospel of Grace
- o Who are Modern Day Orphans?
 - The Effects of Trauma on the Brain, Body, and Relationships
- o Your Role
- Life Launch Program Expectations
 "Practices for Cultivating the Heart of the Life Launch Team"
 - Spend Time Together
 - Highs and Lows
 - Prepare for the Next Time, Every Time
 - Weekly Communication
 - Identify Goals
 - Respond to Monthly Check-Ins
 - Quarterly Round Tables
- o Prayer: God's Story and Our Participation
- o Next Steps
- 0 Q&A
- o Paperwork
 - o Dismissal

LIFE LAUNCH

Life Launch exists to provide relational, emotional, and spiritual support for the modern day orphan by equipping our mentors and mentees with the tools and support necessary to cultivate organic, long-lasting, relational connections.



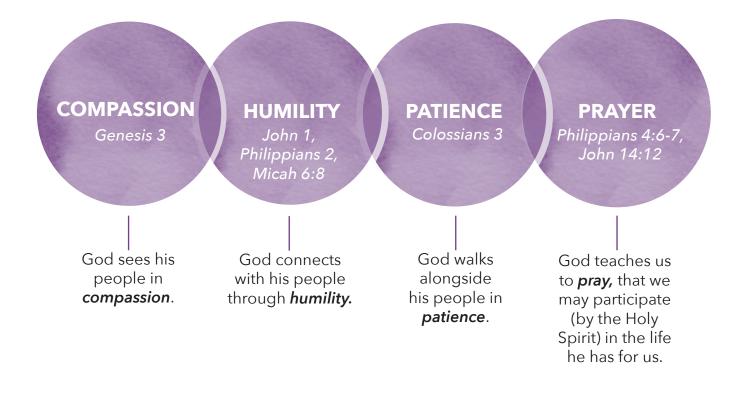
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THE GOSPEL OF GRACE

This session will focus on inviting you to examine your love of the Gospel story, how it applies to you, and how you can begin to embrace this story as your own, not only personally, but functionally as a leader or volunteer. Understanding and cherishing how God in Christ treats you (his child) is the foundation of all Gospel ministry, especially to those who are in need.

Foundational Question:

"How has God, in Christ, treated me?"

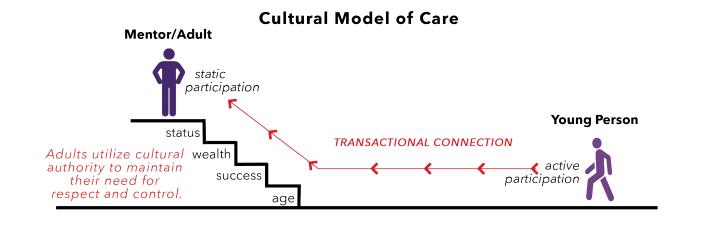


Things to Remember:

- If we do not seek to know and cherish how God in Christ treats us, then we are destined to mistreat ourselves and our neighbor.
- How I minister to others will always reflect how I believe God ministers to me.
- Christian ministry is our participation by the Spirit in the Father's loving and redemptive mission to the world through His Son (Our Lord) Jesus Christ.

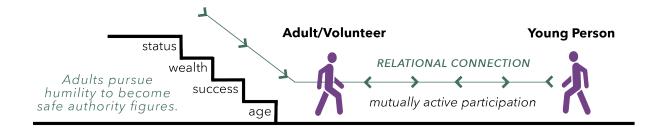
METHODOLOGY OF CARE

Gospel of Grace for You and Your Mentee



Biblical Model of Care

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But Jesus called them to him and said, "You know that the rulers of the Gentiles lord it over them, and their great ones exercise authority over them. It shall not be so among you. But whoever would be great among you must be your servant, and whoever would be first among you must be your slave, even as the Son of Man came not to be served but to serve, and to give his life as a ransom for many." Matthew 20:25-28

WHO ARE MODERN DAY ORPHANS?

FOSTER YOUNG ADULTS

• Generally institutionalized or in foster/adoptive homes

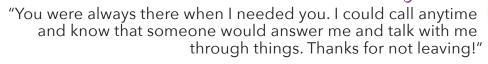
- System-induced trauma
- Very few, if any, safe, unpaid adult relationships
- Nationwide, within two years of aging out of foster care, 6 out of 10 young adults will be homeless, incarcerated, or dead.
- Health, behavioral, and emotional issues as a result of trauma
- Average of 10-25 placements in foster care
- Loss of 2-4 months of education progression with every move

COMMUNITY YOUNG ADULTS

- Reside in our community
- Community-induced trauma
- Very few, if any, safe, unpaid adult
- relationships
- No taxpayer money allocated to them for school, etc.
- Highly vulnerable to being pulled into the drug and/or sex trade
- Health, behavioral, and emotional issues as a result of trauma
- Chaotic living environments

Jordan

• Lack of relational and material resources







"My Life Launch Mentors respected me as a person, and eventually respected me for me. I don't think they know how much that means to me."

"I love Bethany and Melissa. They have been a major blessing and true inspiration to me. I honestly don't know where I'd be without them."

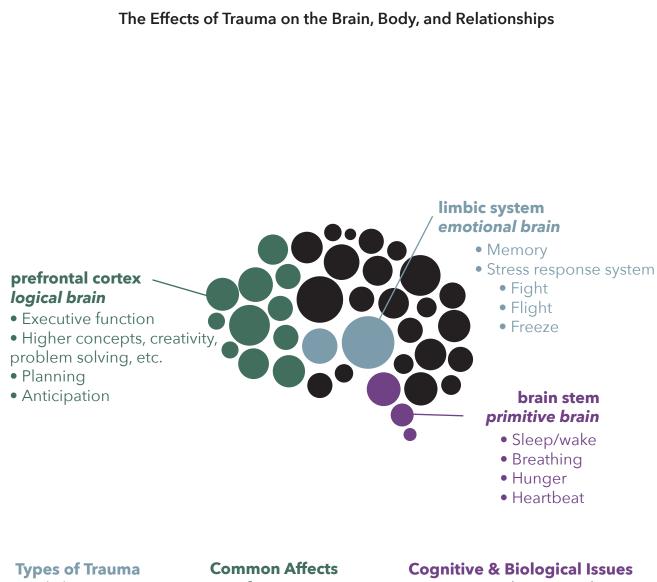




Barrett

"When I met my Life Launch team, I had never felt known or understood by a man. Even my father. But my Life Launch team spent time with me and listened to me. They understood me. I wouldn't be where I am today without my Life Launch team."

TRAUMA



- Sexual abuse
- Neglect
- Community induced trauma
- Traumatic foster care placements or removals

of Trauma

- Body and brain
- Emotions and behavior
- Cognition
- Lack of self-awareness and future orientation
- Communication between "the logical" and "the emotional" brain can breakdown
- Over- and under-eating
- Disturbance in sleep and wake cycles
- Disturbance in emotional regulation
- Physical, mental, and emotional exhaustion

WHAT IS A MENTOR?

Defining the Mentor Role

PARENT "Obey Me"	BOSS "Listen to Me"	MENTOR "Walk With Me"
•	•	•
•	•	•
•	•	•
•	•	•
•	•	•
• A Trusted Guide	• Counselor	 Disciplinarian
• Overseer	 Performance Analyst 	• Goal Setter
• Provider	Protector	• Advocate
• Shepherd	• Fixer	• Caregiver
• Safe Relational and Social Resource	• Good Listener	• Director

Things to Know:

• Staying within the mentor role in the life of your mentee is one of the biggest indicators of a successful mentorship.



In Life Launch we believe, "you are what you love"¹. This means that all people ultimately run after what their heart desires. The best way to cultivate what the heart desires is to have restorative or healthy rituals, routines, or practices.

One of our main goals in the formation of our Life Launch teams is not only to equip you with information on how to be a mentor, but to equip you with the necessary practices that will cultivate trust and safety in the heart of the Life Launch team over time. We can't think or believe ourselves into becoming good mentors, we must practice our way into it.

It is crucial to know that most of our young adults distrust adults because of the routine abuse, disrespect, and mistrust perpetrated by adults in their lives and because of the broken systems that they have been a part of. In knowing this, we can respond by cultivating practices that are safe and restorative.

As we do this, not only will the heart of the Life Launch team be formed, but we will have the privilege of watching the heart of our young adults begin to orient toward safe adults like they may have never known before.

We call these six practices our "Life Launch Program Expectations."

¹Smith, James K. A. You Are What You Love: The Spiritual Power of Habit. Michigan: Brazos Press, 2016.

Cultivating the Heart of the Team

SPEND TIME TOGETHER

All of our Life Launch teams are <u>required to spend a minimum of three and no more than eight hours</u> together each month. Being together is a foundational part of Life Launch. Time together can be spent talking, going hiking, grabbing coffee, sharing a meal, working toward team goals, visiting an art gallery, going to the movies, or many other things. These times spent together are the fuel that moves the team forward, gives substance to your relationships, and creates space to work on goals and plan for the future.

Things to Know:

- Meeting less than three hours per month is not enough to form the heart of your team.
- Meeting more than eight hours per month can lead to burnout.

HIGHS AND LOWS

We ask all of our teams to practice their "Highs and Lows" before or after each Life Launch team meeting. Practicing your Highs and Lows is a great way to catch up with the exciting and challenging parts of life. Honestly practicing your Highs and Lows helps the team cultivate humility and trust, and creates opportunities for mentor and mentee alike to encourage each other. This is one of the most powerful practices in Life Launch. There are several underlying benefits that come from incorporating Highs and Lows into the life of our teams.

Things to Know:

• Highs and Lows, when done routinely, breakdown socio-economic walls and cultivate a deep compassion and relatability among the Life Launch team.

• Gives us a specific time for the difficulties of life to be shared, which cultivates trust and commonality.

Cultivating the Heart of the Team

PREPARE FOR NEXT TIME EVERY TIME

Preparing for the next time after each Life Launch meeting helps everyone stay on the same page, cultivates a sense of priority and belonging for your mentee, and creates predictable routines that cultivate trust and safety for all the team members.

Things to Know:

- The more you intentionally plan for next time, the more your mentee feels like a priority.
- This teaches the heart of our mentee to trust and that you always come back. Planning ahead reduces relational hyper-vigilance and anxiety in our lives.
- Our mentees can learn to plan ahead by using their own calendar.

WEEKLY COMMUNICATION

We all communicate with the people we care about, and make time for those who are a priority in our lives. Weekly communication helps show that our teams care for each other, and over time consistent communication creates relational connection. You cannot have a good connection with someone you do not know well. There are several things to keep in mind when communicating with your mentee. The majority of your communication must be as a team, so that the team grows together. A team that checks-in stays close and stays together! The majority of check-ins should be via grouptext, Facebook group-message, email, FaceTime, or calls.

Things to Know:

- Group communication is the priority. When the team communicates together, it grows together.
- Avoid consistent one-on-one communication between mentors and mentee.
- Schedule as mentors first and then present potential dates to mentee (if planning for next time didn't work).
- If your mentee consistently has trouble communicating, contact your Program Manager for guidance.
- Check-in about everyday, seemingly mundane things.

Cultivating the Heart of the Team

IDENTIFY GOALS

Once you have established a healthy relationship, identifying and working towards goals is an important aspect of the Life Launch program, and gives teams a trajectory. It is critical that our mentees identify what those goals are and that our mentors remain in the role of helper and guide by asking good questions and offering support along the way. Helping your mentee learn how to set and express their own goals, (however trivial or vital they may seem) cultivates problem solving and agency within your mentee which in turn gives them a sense of ownership in the process.

Things to Know:

• The best way to set goals with young adults is to ask questions:

- o What do you need help with?
- O What would you like to accomplish in the next six months?
- O What stresses you out the most about the next one or two years of your life?
- o What keeps you up at night?
- O How can we pray for you?
- Goals can be silly and serious

RESPOND TO YOUR PROGRAM MANAGER'S MONTHLY CHECK-INS

Supporting our mentor teams is one of the top priorities of Life Launch. We check in on a monthly basis with both mentors and the mentee to help support and guide along the way. It is also our goal during these times to help equip you as mentors and mentees with the tools you need to cultivate our program expectations. It is imperative that all of our teams respond to our monthly check-ins so that we can help identify red flags, team drift, address questions, and make sure you all feel well supported as you embark on this adventure together as a team.

Things to Know:

- Your Program Manager is always available for any need or concern.
- Your Program Manager is here to walk with you, every step of the way.

Cultivating the Heart of the Team

PARTICIPATE IN QUARTERLY ROUND TABLE NIGHT

Our Life Launch team is here to support you throughout the entire journey of being a Life Launch Mentor. Quarterly, we will have Zoom meetings to connect with other mentors that are serving young adults. In this call we will introduce new training that will build upon our original training you did to become a mentor, share highs and lows, and pray for one another.

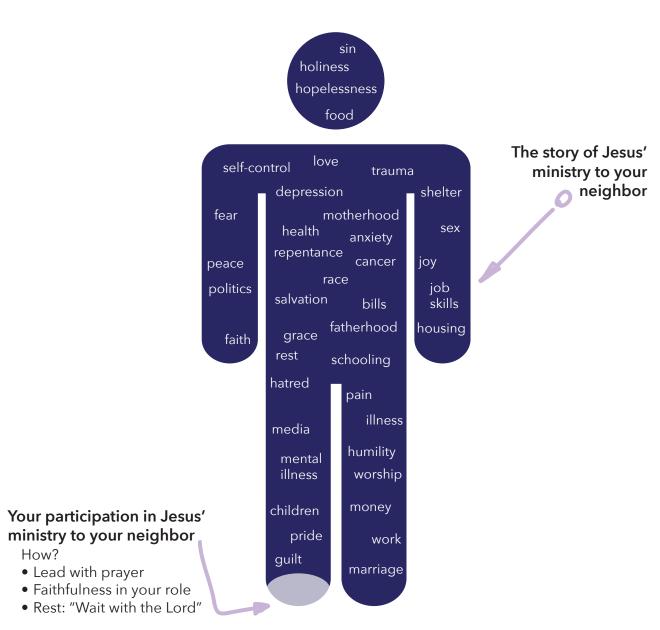
Things to Know:

- Zoom meetings will be held quarterly on the first Tuesday of each month from 6:30-7:30pm.
- Engaging in community with other mentors is key for you to learn and grow in new skills and tools to apply to your own Life Launch team.

Point your smartphone camera at the QR code to access the Life Launch volunteer application.



PRAYER: GOD'S STORY AND OUR PARTICIPATION



Refining Your Role, Defining Boundaries, and Cultivating Rest

Life Launch program expectations are specifically designed to help you:

- Cultivate a lasting relational connection with your mentee as a team, slowly, over time.
- To keep you within the role of a mentor in the life of your mentee.
- And, to help your team cultivate an atmosphere of trust and safety.

APPLICATION AND BACKGROUND CHECK

Complete and submit your mentor application and the OSBI background check to your Program Manager. The background check costs \$14.50. If the cost is an issue, please speak to your Program Manager. After we have received your application and background check, we will begin the process of matching you with a young adult.

MATCHING PROCESS

Our current match duration is 30-70 days. During this time we complete our detailed matching process to make the best team we can for both the mentors and mentees. Some of the things that we look for when matching our Life Launch teams are vocation, common interests, geographical location, hobbies, personality, and several other variables. Once we find a young adult for you to mentor we will reach out via text to confirm that you are still interested, and then schedule a mentor conference call.

LAUNCH PROCESS

After the conference call is completed, your Program Manager will coordinate your first Life Launch team meeting. This meeting will generally be in the evening out in the community. Your Program Manager will lead the team through ice breakers and conversations to help you get to know each other. You will then review the program expectations, exchange contact info, and schedule your first Life Launch team meeting as a group without the Program Manager.

CONFERENCE CALL

Once your team is formed, we will schedule a mentor conference call to prepare you for meeting your mentee. To give you an initial sense of who your young adult is, we will discuss his or her history, strengths and struggles, and current life circumstances. We will review the Life Launch program expectations and discuss specific strategies for connecting with your mentee based on his or her personality and needs.

LIFE LAUNCH BEGINS

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At this point, the Program Manager steps out and the Life Launch team begins to practice and cultivate the Life Launch program expectations. Your Program Manager will check in with you each month so that all mentors feel fully supported and cared for during the life of your team.

SIX MONTH MEETING PACKET

Once your team has met continually for six months, we will send out our Six Month Meeting Packet. This packet is designed to help your team discuss the progress you have made and look forward to the coming six months by setting goals (fun and serious), discussing how your team has grown together, and what the highs and lows of your team have been to that point.

LIFE LAUNCH GRADUATION

When your team has consistently met for 12 months, we will schedule your Life Launch graduation celebration! One of the mos important parts of the Life Launch process is voicing very clear expectations and defining actionable plans on what the relationship between the team members will look like moving forward. It is our goal and hope that our mentors will stay connected with their mentee for years to come, though this is not a requirement of the program. We look forward to celebrating your Life Launch team graduation!

WHAT'S NEXT?

We hope that your Life Launch experience leads to relationships that don't end, but only evolve and mature. What that looks like is up to you! We'd love to continue to be part of your journey.

WISDOM FROM PAST MENTORS

"Be comfortable with small steps. **The mentor's presence and caring attitude** do so much more than we realize." *Tim Sullivan, Team Michael*

"As the saying goes, seek first to understand, then to be understood. Listen. Your presence and compassion is enough."

Marilyn Cox. Team Brandon

"As a Life Launch mentor, be sure to remind yourself that you can't fix your mentee, you're only there for support and guidance. This is hard for those of us who are problem solving oriented. The mentors consistent presence can make a difference in a life, even if the outcome isn't what you hoped for." // C

Ken Cox. Team Brandon

"Always keep in perspective why you do this - not to fix but to empower."

Pam Morris. Team Tray

"Check-in with your mentee more than you would normally want to do with a friend or acquaintance."

"The small things can make a huge impact."

Phil Poitras. Team Termaine

"Be open-minded. Things won't go as planned sometimes, so learn to roll with things. Show lots of love to your mentee and don't give up."

Amper, Team Markia

"Call your Program Manager for help and advice. We called our Program Manager numerous times and they were a huge help! Without our Program Manager's help and guidance we would have pushed Shane too hard or in the wrong way. Listening to our Program Manager's expertise helped us succeed with Shane!"

Randy. Team Shane



